# 6 Key Considerations for Organisations

The ability of an organization to continue operating during the global scale COVID-19 pandemic has never been more important. With significant challenges to the health and safety of people and the business continuity of organizations, it's important that businesses prepare for and respond to this crisis in order to prevent business disruption and achieve sustainable operation.

40% of businesses

never reopen after a disaster\*

For those that do, only

29%

still operate after two years\*

\*Source https://www.forbes.com/sites/causeintegration/2014/09/04/will-your-business-recover-from-disaster/#72826d3b295c

# 6 Key Actions for Business Recovery

#### **Protecting Your People**

 Develop effective controls to ensure the health and safety of employees to support return to work and maintain the safe and healthy work environment

#### Develop Business Impact Analysis (BIA)

- Develop Business Impact Analysis (BIA) with your business functions and process owners
- Develop the recovery strategies, communication plans and prioritizes recovery activities

# Prioritise risks and implement controls

 Identify key processes, key business partners and vital documents, determine the dependencies and establish action plans

# Review the Risks and prepare for recover

 Conduct a pre-start up review on all critical risks including the health and safety, operation and asset management

# Restore the normal operations & engage in Effective Two-way Communication

- Implement the planned recovery strategies and activities
- Reassure your people, shareholders and clients
- Confirm that you are open for business and have a robust plan for continue deliver the service

## Resilience

- •Test your Business Continuity Plan
- Carry out audit & feedback
- Review your Business Continuity Plan upon significant changes

The COVID-19 pandemic continues to evolve and will impact all business for months to come. Now is the time to prepare and support a return to work plan, while addressing challenges in the months ahead and making changes.

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